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Multi-user permissions
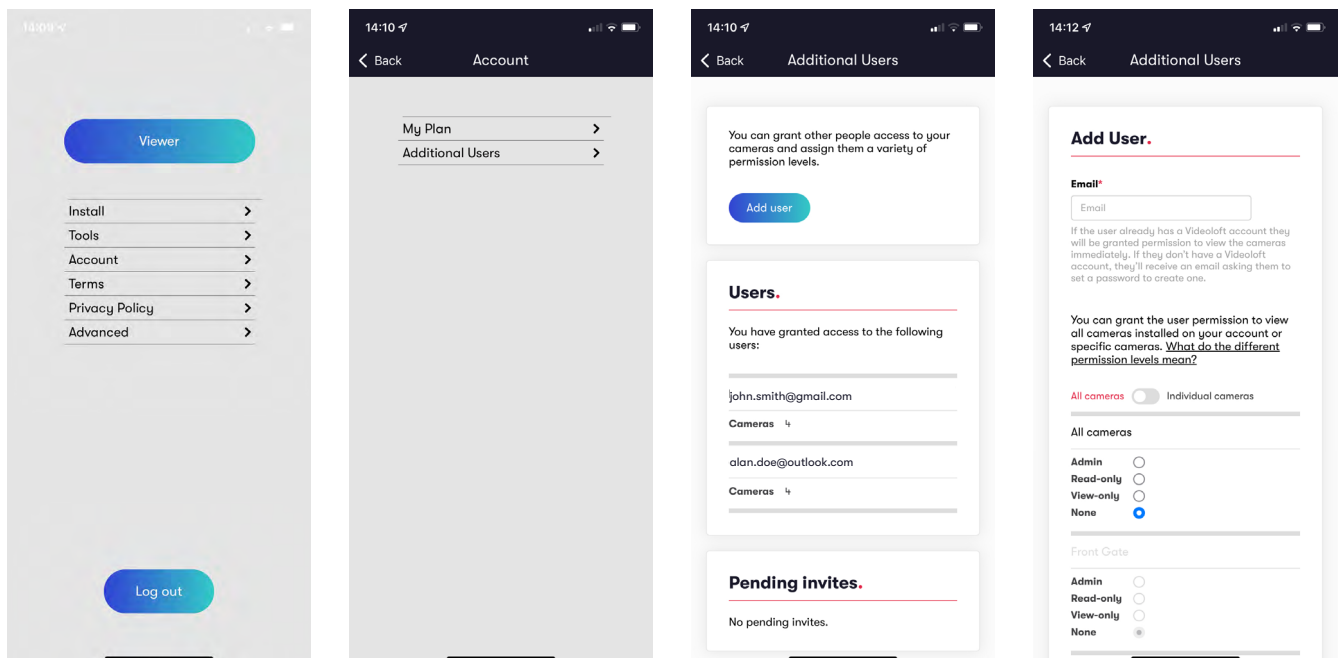
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1. About additonal users

You can easily give other people permission to view your Videoloft cameras. You can choose their permission level and which cameras they have access to, and can revoke their access at any time. To add an additional user you just need their email address. If they already have a Videoloft account they will automatically be granted the permissions you select for them. If they don't have a Videoloft account they will receive an email asking them to set a password, then they'll be able to view your cameras.

2. Adding additonal users

You can add additional users through the Videoloft mobile app or by logging into your account on the Videoloft website.
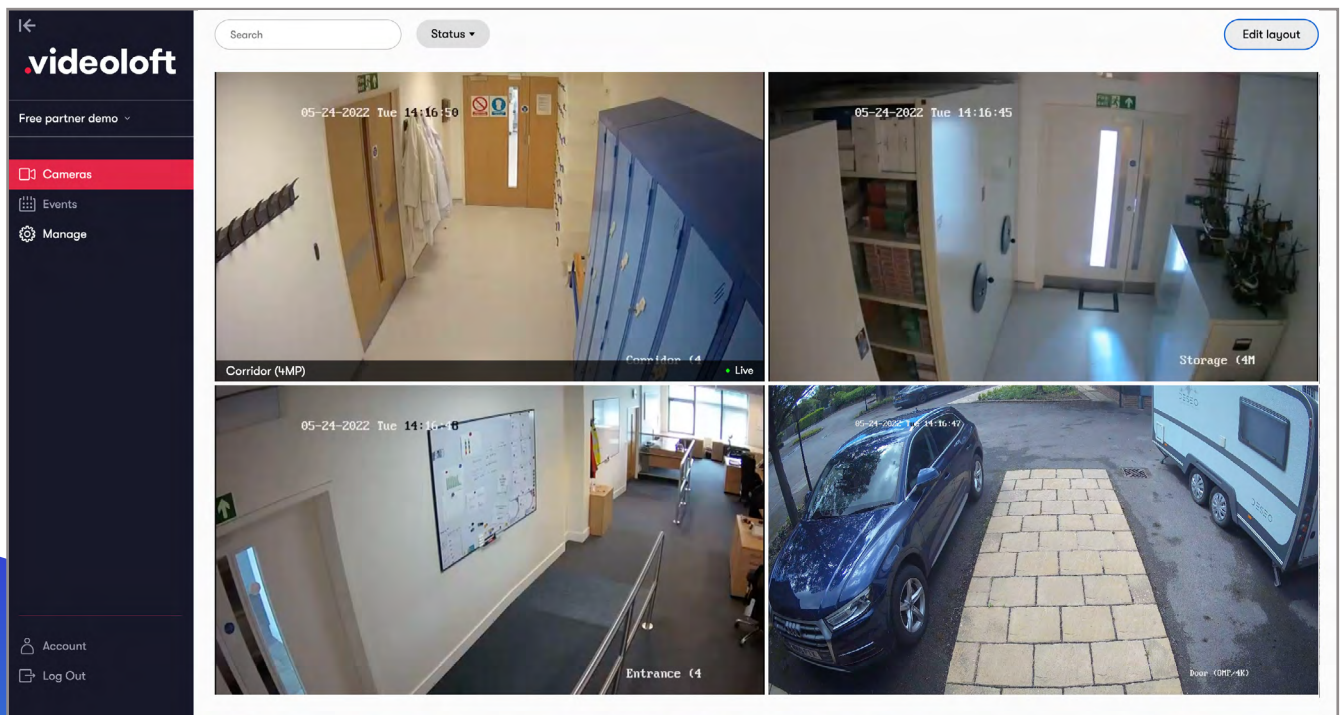
2.1 Adding additional users via the Videoloft mobile app

• Log in to your Videoloft account via the Videoloft mobile app
• Go to 'Account' then 'Additional Users'
• Select 'Add User' then enter their email address, select the cameras and permission level (see Appendix 1)

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2.2 Adding additional users via the Videoloft website

- Log in to your Videoloft account via the Videoloft website
- Go to 'Manage' then 'Additional Users'
- Select 'Add User' then their email address, select the cameras and permission level

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Plan   Additional Users

You can grant other people access to your cameras and assign them a variety of permission levels.

Add user

Users.

You have granted access to the following users:

Email	Cameras	
john.smith@gmail.com	4	✎
alan.doe@outlook.com	4	✎

Pending invites.

No pending invites.

Plan   Additional Users

Add User.

Email*

[Email]

If the user already has a Videoloft account they will be granted permission to view the cameras immediately. If they don't have a Videoloft account, they'll receive an email asking them to set a password to create one.

You can grant the user permission to view all cameras installed on your account or specific cameras. What do the different permission levels mean?

All cameras   ⬤ Individual cameras

Camera	Admin	Read-only	View-only	None
All cameras	○	○	○	⦿
Front Gate	○	○	○	⦿
Side Garage	○	○	○	⦿
Front Door	○	○	○	⦿
Garden	○	○	○	⦿

Save   Cancel

Appendix 1

There are 3 different permission levels to choose from when granting another user access to your cameras - Admin, Read-only, View-only. The table below shows what functionality is available to each level:

Viewing video	Admin	Read-only	View-only
View live and recorded video	✓	✓	✓
Download or share events	✓	✓	✓
Delete recorded video / delete camera	✓	✗	✗

Changing settings	Admin	Read-only	View-only
Change camera settings[1]	✓	✗	✗
Change own notification settings[1]	✓	✓	✗
Rename camera	✓	✗	✗

Receiving notifications (app/email)	Admin	Read-only	View-only
Motion	✓	✓	✗
Camera online/offline[2]	✗	✗	✗
Analytics[2]	✗	✗	✗
Temperature[3]	✓	✓	✗

Receiving notifications (app/email)	Admin	Read-only	View-only
Remote PTZ control	✓	✗	✗

1 Changing camera and notification settings is only available in the mobile app, not web viewer.
2 Camera online/offline and analytics notifications are only sent to the main subscriber account which the cameras are installed on.
3 Temperature alerts are only available on Hikvision thermal cameras.